

Denovo Hitech Solutions: Driving Business Value through end-to-end SAP Solutions

SAP projects largely revolve around implementation, up-gradation and support services. While a huge number of medium to large enterprises have already implemented SAP solutions, the demand for up-gradation, enhancement and support services are always on a surge. These services are demanded to be competitive in terms of pricing, and aligned to the business models followed by various organizations to maintain their business share. Having clear insights



Denovo blends deep technical expertise and business understanding to offer solutions that meet the highest industry standards

on these competitive pressures faced by business organizations, Denovo Hitech Solutions Pvt. Ltd., a Bangalore based information services company provides specialized services around Information Management, Enterprise Resource Planning (ERP), Customer Relationship Management (CRM), Enterprise application integration, Business Intelligence (BI) and Big Data mining- including ad-

hoc reporting, self-service data visualization and dashboards, predictive analytics and mobile apps.

Founded in 2010, Denovo in a short span of five years has served many of the well known organizations such as Aditya Birla Group, Moser Baer, AEGIS India Ltd, DHL, Reliance Entertainment, BALCO amongst others. It strives to bring certainty to results by blending its deep technical expertise in systems and data with understanding of business processes and organizations. Providing industry specific solutions on the SAP platform, Denovo falls under Tier-2 category and is highly fanatical towards providing solutions to clients with its differential proposal in terms of quality delivery, pay per service, affordable cost and integrated approach to the client application landscape.

Keeping up with its vision to provide quintessential SAP solutions and services, Denovo Hitech offers pre-implementation services that includes business process analysis, process mapping, gap analysis, project scoping; implementation services which includes establishing clear business requirements, institutionalizing change management and preparing end users for the change, establishing a core functional team, selecting the right infrastructure to meet the requirements of implemented system and establishing a transparent

governance model; customized development services; rollout services; support services such as help desk setup and management, SLA definition and management, 24x7 production support, performance analysis and optimization, remote system support; and, SAP audit and IFRS help desk services.

The company also boasts of having a highly experienced CoE team comprising of veterans from different industry verticals and experts in multiple products from the SAP Suite with hands-on implementation experience. This team ensures that the solutions offered by Denovo meet the expectations set forth by the customers. "We assist client issues and also discuss out of the box solutions to meet customers' business objectives in terms of FRICE objects under technical development," comments Venki G., Operation Head, Denovo Hitech Solutions.

As Venki narrates Denovo's future plans, he says, "Our company is focusing on SAP HANA and SAP on cloud to provide value to our clients in terms of efficiency, portability and scalability.

Being a significant contributor to SAP business in India, we wish to expand our services across Middle East region in the near future." **ERP**



Venki G.
 Operation Head